What Parents & Carers Need to Know about

GOOGLE CHROMEBOOK

Google Chromebooks were first introduced in 2011 as a budget-friendly alternative to Windows laptops. They have a cloud-based desktop operating system created by Google that performs internet-based tasks simply and quickly. Although primarily optimised for Google apps – such as Gmail and Google Drive – newer devices also support Android apps and offer a range of parental controls via the Google Family Link tool. Nonetheless, whilst these tools are comprehensive, there are some limitations which means there are a number of risks trusted adults should be aware of.

SETTING UP

SET UP FAMILY LINK

To do this, first install the "Google Family Link" app onto your smartphone to set up an account for your child. If you're setting up a new account, it's important you follow the setup process and sign in with your parent account, as this has access to special privileges. Once this is done, you can add your child's account to the Chromebook.

DISABLE GUEST MODE

If "Guest mode" or the ability to add new users is available, your child may be able to bypass the Chromebook's parental controls. To disable this, sign into the Chromebook with your parent account, head to "Settings > Manage other people" and turn on "Restrict sign-in to the following users" – from there, you'll be able to turn off the "guest browsing" feature.

SET UP PARENTAL CONTROLS

In your child's account, head to "Settings > People > Parental controls set up" to begin the process. This will confirm the child's account you want to enable parental controls for and will list the devices that can be protected. You'll then be asked to enter the email and password, before being prompted to ask your child to confirm the supervision via their password.

WHAT ARE THE RISKS?

ONLINE, ALL THE TIME

As "internet-first" devices, Google Chromebooks are reliant on a Wi-Fi connection, with only limited support for offline tasks. This means your child has access to the internet at all times, with an enduring risk of being exposed to online harm, particularly as Family Link is only able to block *most* inappropriate content. Even if your child isn't searching for inappropriate websites and information, there's always the chance that they might see something that could upset them.

ADDICTIVE NATURE

Like most technology, laptops are addictive in nature, and you might find your child spending too long staring at their Chromebook – particularly given its support for Android apps, such as games and social media platforms. This could lead to irritability, mood swings and a loss of interest in more important tasks.

BEWARE OF MALWARE

Although Google's Chrome OS features a number of built-in security measures, that doesn't fully eliminate the risk of malware, which can be downloaded onto the machine via phishing emails or from downloading malware-laced content. This should be a particular concern if your child is taking their laptop into school, as the malware could find itself entering the school's network and infecting other pupils' laptops.

Advice for Parents & Carers

There are a number of safety features that you can enable to keep your child safe while using Google Chromebook:

1. Disable guest mode and control who can sign into your child's Chromebook

2. Restrict or block access to apps from the Chrome Web Store and the Google Play Store

3. Disable Incognito Mode so you can always track what sites your child has been on.

4. Manage the websites your children can visit on Chrome

5. Limit your child's ability to grant permissions to websites

6. Check Family Link to ensure the Chrome browser default is set to block sexually explicit and violent sites from being shown to children

7. Set bedtimes, screen-time limits, and lock devices when not in use

Meet Our Expert

Carly Page is an experienced technology journalist with a track record of more than 10 years in the industry. Previously the editor of tech tabloid The Inquirer, Carly is now a freelance technology journalist, editor and consultant.

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